



Credit Card Billing Frequently Asked Questions (FAQ)

Are there any additional recurring charges for EPCS or ePA?

Aside from the one time per provider EPCS activation fee, charges for Deluxe ONE (choosing either EPCS or ePA), or Deluxe Premium (both ePA and EPCS), will be applied as a single monthly recurring charge depending on the selection made.

What are the EPCS one-time setup enrollment fees?

There is a one-time setup charge for each active provider that activates EPCS (electronic prescribing of controlled substance). The setup fee involves the account initiation and enrollment for EPCS services and identity and authentication registrations. As an example, If there are 5 providers at the practice the one-time setup fee will be charged for those 5 providers (5x30 = \$150). There is no additional setup fee with activation for electronic prior authorization (ePA)

What are "Sponsored Messages"?

A new discount program is now available that allows you to save on the fees associated with advanced features such as EPCS or electronic prior authorization (ePA). Sponsored Messages are advertisements from participating companies that allow us to offer premium level features as part of the same monthly Deluxe rate. The discount option requires acceptance of sponsored messages as outlined in the End User License Agreement. With or without the sponsored message discount, EPCS requires a single, one-time set up fee per provider.

Monthly rates for Deluxe with EPCS and Electronic Prior Authorization are displayed on the Feature Selection Screen. To view both the regular rates as well as the discounts that can apply for these features, select the "Discount for receiving sponsored messages" checkbox.

What are the prerequisites to purchase EPCS?

Your account must be upgraded to one of the Deluxe EPCS editions of ePrescribe.